



An Exelon Company

Atlantic City Electric Residential Programs

NEW Energy Efficiency Programs Coming to Atlantic City Electric

Starting July 1, 2021, Atlantic City Electric along with other New Jersey utilities will now manage “next generation” energy efficiency programs. Previously the programs were administered by New Jersey’s Clean Energy Program (NJCEP), with delivery directly to our customers.

Now, you can look forward to working directly with Atlantic City Electric to achieve energy efficiency resulting in savings. Plus, we’ll be able to connect you with incentives to help you save even more on your energy bills.

Residential Programs Launching July 1, 2021

- Lighting
- Appliance Rebates
- Appliance Recycling
- HVAC Rebate
- Home Performance with ENERGY STAR
- Quick Home Energy Check-Up

Look for updates via our web page for program information coming soon to our residential and business customers.

In the meantime, learn more by reading the following frequently asked questions regarding our newly offered Energy Savings Programs.

Residential Program Customer Frequently Asked Questions

When is Atlantic City Electric’s Appliance Rebate program launching?

Rebates for qualifying ENERGY STAR® certified appliances will be available beginning July 1, 2021, for appliances purchased on July 1, 2021, or later. Customers that purchase appliances prior to July 1, 2021, should apply to New Jersey’s Clean Energy Program by visiting www.njcleanenergy.com.

What rebates will be available through the Appliance Rebate program?

Rebates will be available to Atlantic City Electric residential customers who purchase qualifying ENERGY STAR certified clothes washers, clothes dryers, refrigerators, air purifiers, dehumidifier, and heat pump water heaters. Rebates will be at the same amount currently offered by New Jersey's Clean Energy Program.

How do I apply for an appliance rebate through Atlantic City Electric?

Customers may complete and submit a rebate application that will be available at www.atlanticcityelectric.com for purchases of qualifying ENERGY STAR certified appliances made on or after July 1, 2021.

When is Atlantic City Electric's Appliance Recycling program launching?

Appliance Recycling will be open on July 1, 2021.

What rebates will be available through the Appliance Recycling program?

Rebates will be available to Atlantic City Electric residential customers who recycle a working refrigerator or freezer. In addition, customers are eligible for an additional rebate when recycling a working room air conditioner or dehumidifier at the same time as the fridge or freezer. Rebates will be at the same amount currently offered by New Jersey's Clean Energy Program.

How do I schedule an appointment for Appliance Recycling through Atlantic City Electric?

Customers may visit www.atlanticcityelectric.com for more information on July 1, 2021.

When is Atlantic City Electric's HVAC Rebate program launching?

Rebates for qualifying energy efficient electric HVAC equipment will be available beginning July 1, 2021, for equipment purchased and installed on July 1, 2021, or later. Customers that purchase HVAC equipment prior to July 1, 2021, should apply to New Jersey's Clean Energy Program by visiting www.njcleanenergy.com.

What rebates will be available through the Appliance Rebate program?

Rebates will be available to Atlantic City Electric residential customers who purchase qualifying energy efficient heat pumps. Rebates will be at the same amount currently offered by New Jersey's Clean Energy Program.

How do I apply for a HVAC Rebate through Atlantic City Electric?

Customers and/or licensed contractors may complete and submit a rebate application that will be available at www.atlanticcityelectric.com for purchases of qualifying electric energy efficient heat pumps.

Can I use any contractor to install my HVAC equipment and still get a rebate?

Yes. If you are installing high-efficient HVAC equipment, you can use your own preferred, licensed contractor to do the work since rebate eligibility is tied to the energy efficiency of the installed equipment - not the contractor.

If you select a whole-house approach to energy-efficiency to take advantage of the incentives offered through Home Performance with ENERGY STAR (HPwES), you need to select a Participating HPwES Contractor. If you would like to use financing offered by Atlantic City Electric (once it becomes available), or your gas utility, you need to select a Participating HVAC Contractor. A list of Participating Contractors will be made available at atlanticcityelectric.com once financing becomes available.

How do I become a Participating HVAC Contractor?

A Participating HVAC Contractor Agreement and/or Application will be necessary to offer financing to customers once it becomes available.

When does the Atlantic City Electric (ACE) Home Performance with ENERGY STAR program (HPwES) launch?

The ACE HPwES program launches on July 1, 2021.

What is the HPwES Program?

The HPwES program is designed to transform how energy-efficiency solutions are delivered to existing one-to-four family homes and low-rise multifamily buildings. The program requirements have not changed; however, the rebates and incentives to customers have increased.

Will rebates and incentives be lower for new programs?

No. The maximum incentive under HPwES is increasing to encourage deeper retrofits. Plus, you'll be able to add an incentive for a qualifying smart thermostat. However, the supplemental incentive for low- to moderate-income customers is being discontinued through HPwES. Instead, comparable services for qualifying customers will be available through a new weatherization program coming later this year.

How do I apply for the HPwES program?

Beginning July 1, 2021, customers, contractors, and trade allies interested in participating in the HPwES program may visit www.atlanticcityelectric.com for more information. Contractors and trade allies must submit a Contractor Participation Agreement and all required documentation for Atlantic City Electric's review and approval before client projects can be accepted into the program.

What is a HPwES Energy Audit?

The HPwES energy audit is the first step toward improving a home's energy efficiency and reducing energy bills. During this comprehensive energy audit, a Building Performance Institute-certified contractor tests and evaluates the efficiency of the home, using advanced diagnostic equipment and building-science principles to determine areas that would benefit from energy-efficiency and health and safety-related improvements. Testing includes, but is not limited to, heating and cooling equipment, insulation levels, air infiltration and more.

A prioritized list of suggested improvement measures may include, but are not limited to, upgrading to energy-efficient HVAC and water heating equipment, seal up and insulation. These improvements address a home's health, safety, and comfort. Plus, they will also provide the customer overall cost benefits by implementing such recommendations.

What improvements are included in the HPwES Program?

All projects must include attic air sealing and may require insulation to meet minimum standards. Other energy-efficiency improvements include the upgrade of heating, cooling, and water-heating systems to energy-efficient equipment. Additional building shell measures and mechanical ventilation may be included in the overall project scope.

Who is eligible to participate in the HPwES Program?

This program is available to Atlantic City Electric residential customers of owner-occupied single-family and duplex homes (with one to four units).

What rebate(s) and financial incentives are available through the HPwES program?

Qualified customers can receive up to \$5,000 in rebates and a loan up to \$15,000 at 0% APR for up to 10 years through Atlantic City Electric's Energy Efficiency Financing Program to reduce the upfront cost of energy-efficient upgrades. Details can be found in the Eligible Measures document.

Can Atlantic City Electric support both natural gas and electric equipment through the HPwES program?

Yes. The New Jersey natural gas and electric utilities have developed a system that allows you to work with only one of your utilities to simplify the process: apply and receive your incentives from just one utility. The utilities will exchange information behind the scenes to make the process as convenient as possible for participating customers and contractors.

If I'm working on a building project that will help reduce both natural gas and electricity usage, will I have to apply separately with Atlantic City Electric and the natural gas utility to access incentives?

No. We can help serve the entire project provided the Atlantic City Electric customer is also served by South Jersey Gas (SJG), New Jersey Natural Gas (NJNG) or Public Service Electric and Gas (PSE&G). The utilities are working collaboratively to develop a system that allows customers to access incentives for both natural gas and electricity saving measures through one utility. Atlantic City Electric

will handle the administration process so you can access the full incentives without extra paperwork. Note you will be required to provide Atlantic City Electric with the customer's natural gas utility account number to access incentives. More information about the eligibility for customers served by municipal electric systems and deliverable fuels (oil, propane, etc.) can be found in the Eligible Measures document.