

LINES

"When pruning trees this fall or hanging holiday lights, carry all ladders and tall equipment parallel to the ground, making sure you are clear of any overhead lines." – Jim Base, safety and human performance manager

FALL 2017

Helping You Prepare for Winter Bills

As cold weather approaches, you might be concerned about how higher monthly heating costs will affect your budget. We can help with flexible payment options and energy assistance programs that make it easier to manage your winter bills.

Four ways to manage monthly costs

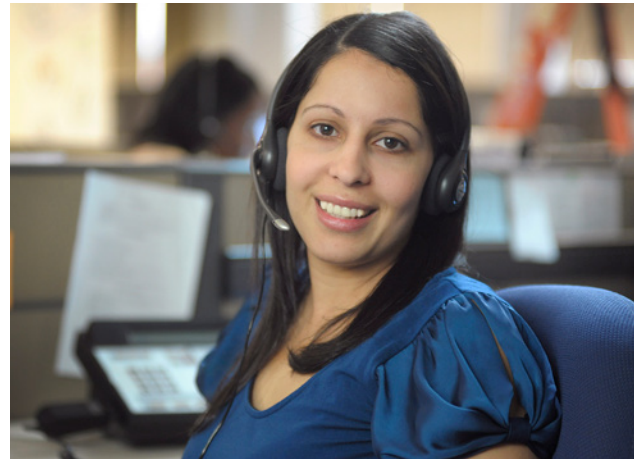
1. Budget Billing. Avoid seasonal peaks by dividing payments evenly over the entire year. Because you'll know your regular payment amount, it will be easier to stay within your energy budget – even in the hottest or coldest months.

2. Special Payment Arrangements. If you're having difficulty keeping your payment up-to-date, we offer individually tailored payment installment plans.

3. Extended Payment Date Plan. If your main source of total household income is from government or other low-income programs, you may qualify for a regular extension of your bill due date without a late charge.

4. Energy Assistance Programs. Atlantic City Electric customers have numerous options to apply for energy assistance.

- The Low Income Home Energy Assistance Program (LIHEAP) provides critical home heating and cooling assistance to those who qualify. Customers can apply starting Oct. 1, 2017 through April 30, 2018. For more information or to apply for LIHEAP assistance, call 1-800-510-3102 or visit energyassistance.nj.gov.
- The Payment Assistance for Gas and Electric (PAGE) program provides relief on natural gas and electric bills for low- to moderate-income New Jersey households that are experiencing a temporary financial crisis. For more information, call 1-855-465-8783 or visit njpoweron.org.
- The TRUE Grant program assists customers who are ineligible for low-income programs by providing up to \$750 toward their Atlantic City Electric bill. Visit njpoweron.org or call 1-855-465-8783 for more information.



- New Jersey SHARES is a nonprofit corporation that provides assistance to income eligible New Jersey households with energy, telephone and water bills. Visit njshares.org or call 1-866-657-4273 for details.
- Senior citizens and disabled adults can take advantage of Lifeline, a utility assistance program that offers \$225 to persons who meet certain income guidelines. This benefit includes utility customers as well as tenants whose utility bills are included in their rent. For more information about Lifeline, call 1-800-792-9745.
- If you are having difficulty paying your Atlantic City Electric bill, you may be eligible to receive a grant of up to \$200 from our Helping Hands Energy Assistance Program. You can contact any of these nonprofit organizations:
 - Affordable Housing Alliance: 732-389-2204
 - Catholic Charities Diocese of Camden: 856-342-4100
 - New Jersey SHARES: 1-866-657-4273
 - People for People Foundation of Gloucester County: 856-579-7561

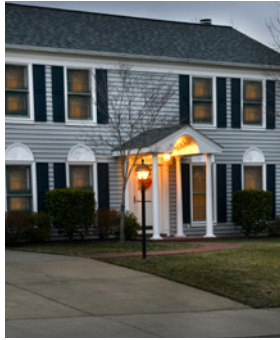
We understand that winter energy costs can be a challenge. If you're having difficulty making a payment, call us at 1-800-642-3780 or visit atlanticcityelectric.com for more information and energy-saving tips.

POWER OUT? CALL 1-800-833-7476

News from Felecia Greer, customer advocate

Sharing the Gift of Energy

Our Gift of Energy program is a thoughtful way to help your family members, friends or neighbors with their energy costs – and you don't have to wait until the holidays.



- Simply visit atlanticcityelectric.com/gift or go to any Atlantic City Electric walk-in customer service center
- Provide the name and address of your gift recipient
- Make a payment on that person's account and get a free greeting card you can share with them

Whether it's heating season or cooling season, a Gift of Energy is always appreciated.

Visit The Source for Atlantic City Electric Stories

The Source is our new website, where we share how Atlantic City Electric is powering economies, connecting communities, and securing a safe and brighter future for our customers. Learn about how we work together with local organizations and community groups through dynamic videos, quick blog posts, and infographics. Visit thesource.atlanticcityelectric.com today.

THE **source**

Five Tips to Help You Save and Stay Warm

As cold weather approaches, you might be concerned about higher monthly heating costs. These handy tips from ENERGY STAR® can help you save, while enjoying a more comfortable home.

1. Keep the Cold Out and the Warm In

Sealing air leaks found around outer walls, windows, doors, etc. and adding insulation can save you up to 10% on your annual heating bills.*

- Install weather stripping on doors and caulk around windows
- Check your attic insulation level

2. Heat Your Home Efficiently

A little basic maintenance on your heating system can result in big savings and better performance.

- Check your furnace's air filter once a month and, at a minimum, clean or replace it every three months

- Seal and insulate air ducts, especially those in your attic or crawlspace, to improve your HVAC system's efficiency by as much as 10%*
- Consider a yearly professional tuneup of your HVAC system

3. Program for Savings

Adding a programmable home thermostat makes it easy to dial down your energy use when you're away from home or sleeping.

- Set it up to match your schedule and save about \$180 a year*
- Maximize savings without sacrificing comfort by setting your thermostat at 68°F during the day and 60°F at night, if health permits

4. Flip the Switch on Lighting

Replacing traditional light bulbs with efficient ENERGY STAR certified LED bulbs can reduce energy use 70%-90%, while lasting up to 22 years without replacement.*



5. Choose Devices with the ENERGY STAR Label

Enjoying music, videos and other activities can cost less when you use ENERGY STAR certified electronics.

- A home equipped with TVs, set-top boxes, a Blu-ray player and a home theatre in a box that have earned the ENERGY STAR label, can save more than \$185 over the life of the products*

For even more energy-saving tips and information, visit energystar.gov/heating.

*Source: energystar.gov, 2017

Customer Service, Mon-Fri, 7 a.m. – 7 p.m.: 800-642-3780
TTY Telephone Number for Hearing Impaired: 800-898-8056
To Report Power Outages: 800-833-7476

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