

CSP Portal Enrollment Processing Timeline for 2021

Enrollment Requests Entered by Date	Enrollments Appear in CSP ²	Subscribers' Allocation Data posted in CSP ²	Subscriber Receives Credit ³	Allocation Report Detailing Allocation % and Credit Amt.
January 10 th	January 15 th	February 1 st	March bill (i.e. 2/15-3/14)	March report
January 24 th	January 29 th	February 1 st	March bill	March report
February 10 th	February 17 th	March 1 st	April bill	April report
February 24 th	March 3 rd	March 1 st	April bill	April report
March 10 th	March 17 th	April 1 st	May bill	May report
March 24 th	March 31 st	April 1 st	May bill	May report
April 10 th	April 16 th	May 1 st	June bill	June report
April 24 th	April 30 th	May 1 st	June bill	June report
May 10 th	May 17 th	June 1 st	July bill	July report
May 24 th	May 31 st	June 1 st	July bill	July report
June 10 th	June 17 th	July 1 st	August bill	August report
June 24 th	July 2 nd	July 1 st	August bill	August report
July 10 th	July 16 th	August 1 st	September bill	September report
July 24 th	July 30 th	August 1 st	September bill	September report
August 10 th	August 17 th	September 1 st	October bill	October report
August 24 th	August 31 st	September 1 st	October bill	October report
September 10 th	September 17 th	October 1 st	November bill	November report
September 24 th	October 1 st	October 1 st	November bill	November report
October 10 th	October 15 th	November 1 st	December bill	December report
October 24 th	October 29 th	November 1 st	December bill	December report
November 10 th	November 17 th	December 1 st	January bill	January report
November 24 th	December 1 st	December 1 st	January bill	January report
December 10 th	December 17 th	January 1 st	February bill	February Report
December 24 th	December 31 st	January 1 st	February bill	February Report

1. * In April 2020, PHI launched a change in the enrollment cycle by adding a second date to process requests.
2. Dates are approximate.
3. The customer's bill cycle 'month' is referred to as the month applicable to the end date of the cycle. For example, a July cycle may be June 10th to July 9th.