



CHATBOT HOW-TO GUIDE

Want to report an outage, check outage status, check your account balance or check energy usage using your smart home device? Simply download the Atlantic City Electric skill and get started! Below are the steps to download the Atlantic City Electric skills to your devices.

Google Home

1. Install and open the Google Assistant App  .
2. Say or type “Talk to Atlantic City Electric”.
3. For first time user, bot will ask to link your Atlantic City Electric’s account.
4. After successful account linking, you will be redirected to the chat page where you can start interacting with the “Atlantic City Electric’s virtual assistant”.
5. If your Atlantic City Electric’s account is already linked with Google Assistant, then you will be redirect to the chat with initial greeting message.

Amazon Alexa

1. Open the Alexa app, go to the more  (bottom right corner) and select “Skills and Games”. Or, go to the [Alexa Skills store](#) on the Amazon website.
2. Search for the “Atlantic City Electric” skill.
3. Select the skill and open the skill detail page. Then select the “Enable to Use” option. After you enable a skill, you will be redirected to the account linking page where you can link your Atlantic City Electric’s account. After successful account linking, you will be redirected back to the Amazon app.
4. Then you can invoke your Atlantic City Electric Skill to interact with it further.



An Exelon Company