




- If you are having difficulty paying your Atlantic City Electric bill, you may be eligible to receive a grant of up to \$200 from our **Helping Hands Energy Assistance Program**. You can contact any of these non-profit organizations to apply:

- **Affordable Housing Alliance:** 732-389-2204
- **Catholic Charities Diocese of Camden:** 856-342-4100
- **New Jersey SHARES:** 866-657-4273
- **People for People Foundation of Gloucester County:** 856-579-7561

Customer Service/Atención al Cliente:
800-642-3780

TTY for Hearing Impaired:
800-852-7897 (English)
866-658-7714 (Spanish)

STAY SAFE. STAY CONNECTED.

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ALL IT TAKES IS ONE CALL



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DID YOU KNOW...

That a simple phone call to **800-642-3780** can help resolve a past due balance? There are several payment options you can use to avoid suspension of your service:

- **Online** at atlanticcityelectric.com by signing in to My Account or paying as a guest.
- **Pay with our mobile app**, while on-the-go. Download the app from the iOS or Android store today.
- **Pay By Phone** with a credit card, debit card or an electronic funds transfer by calling 833-254-9879. Vendor fees may apply.
- **Mail** a check for the entire outstanding balance.
- **In-Person Payment Locations** make it easy to pay your utility bill while you're out and about. Visit our web site at atlanticcityelectric.com for the location nearest you.

Our Customer Care representatives are eager to work with you to make a payment arrangement or to answer any questions about your account. Please give them a call at **800-642-3780**.

Si necesita esta información en español por favor, llame al departamento de atención al cliente a **800-642-3780** y pida hablar con un representante en español. (lunes – viernes de las 7 am a las 7 pm)

For ways to save energy and money, visit atlanticcityelectric.com/WaysToSave.

RESIDENTIAL ENERGY ASSISTANCE

For residential customers in need of energy assistance, there are programs listed below that can help.

NEW! To see if you are eligible for assistance, visit nj.gov/dca/dcaid. It only takes one to two minutes to complete the screening process.

- The **Low Income Home Energy Assistance Program** (LIHEAP) is administered by the New Jersey Department of Community Affairs and assists residents in paying for heating costs and certain medically necessary cooling expenses. Applications are accepted during the program year, October 1 – July 31. For more information, call **800-510-3102** or visit energyassistance.nj.gov.
- The **Universal Service Fund** (USF) ensures income-eligible customers pay no more than 6 percent of their annual income for their natural gas and electric services combined. For details, call **800-510-3102** or visit energyassistance.nj.gov.
- **New Jersey SHARES** is a statewide organization providing grants to pay utility bills of households in need through a network of social service agencies. Call **866-657-4273** or visit njshares.org.
- **The Payment Assistance for Gas and Electric** (PAGE) program provides relief on natural gas and electric bills for low- to moderate-income households experiencing a temporary financial crisis. For more information, call **732-982-8710** or visit njpoweron.org.

CONTINUED ON BACK PAGE