

HOW TO GET OUTAGE ALERTS



One of the best ways to stay prepared in the event of storms or unexpected outages is to download our Atlantic City Electric mobile app and activate outage notifications on your iOS or Android™ mobile device. When you report an outage through the app, we'll keep you updated by sending outage alerts to your device – providing estimated restoration times and updates when power is restored to your area.

HERE'S HOW TO ACTIVATE ALERTS

Step 1: Allow Notifications

FOR ANDROID DEVICES:

- Skip to Step 2, "Activate Outage Alerts"

FOR iOS DEVICES:

- Open the Atlantic City Electric app
- Tap the "Alerts" icon and sign in to My Account
- Select "Alert Settings" on the Alerts screen
- If you're new to the app, a blue signup box will appear
 - Tap "Confirm" (see Figure A)
 - Tap "OK" on the notifications popup window (see Figure B)

- If you previously declined notifications, you must enable them through your device settings:
 - Select "Settings"
 - Tap "Notifications" (see Figure C)
 - Tap on the Atlantic City Electric mobile app
 - Tap "Allow Notifications" (see Figure D)
- Proceed to Step 2, "Activate Outage Alerts"

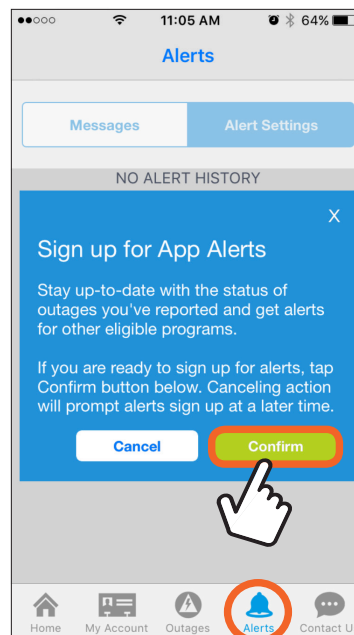


Figure A

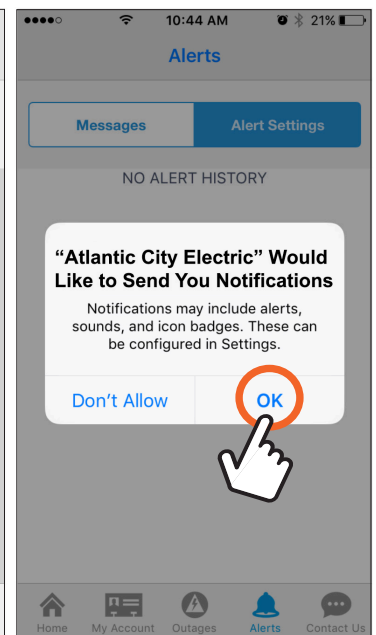


Figure B

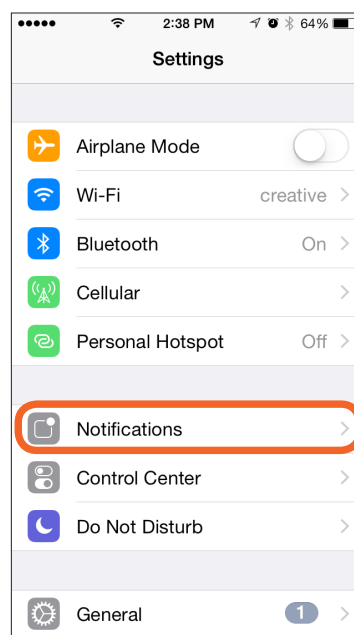


Figure C

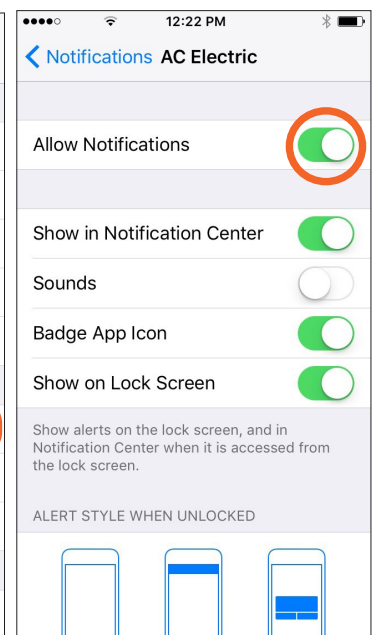


Figure D

To register for My Account, visit atlanticcityelectric.com/myaccount.

Step 2: Activate Outage Alerts

Once you allow notifications you can select the types of alerts you wish to receive.

FOR ANDROID DEVICES:

- Open the Atlantic City Electric mobile app
- Sign in to My Account
- Tap the "Alerts" icon and select "Alert Settings"
 - Tap on the account to display eligible alerts
 - Check the box next to "Outage Alerts" (see Figure E)
 - Choose any additional alerts you'd like to receive

FOR iOS DEVICES:

- Sign in to My Account
- Tap the "Alerts" icon and select "Alert Settings"
 - Tap your account(s) to display eligible alerts
 - Turn on "Outage Alerts" (see Figure F)
 - Choose any additional alerts you'd like to receive

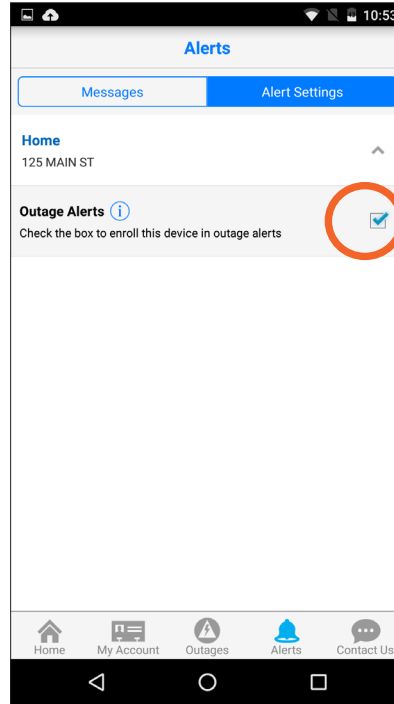


Figure E

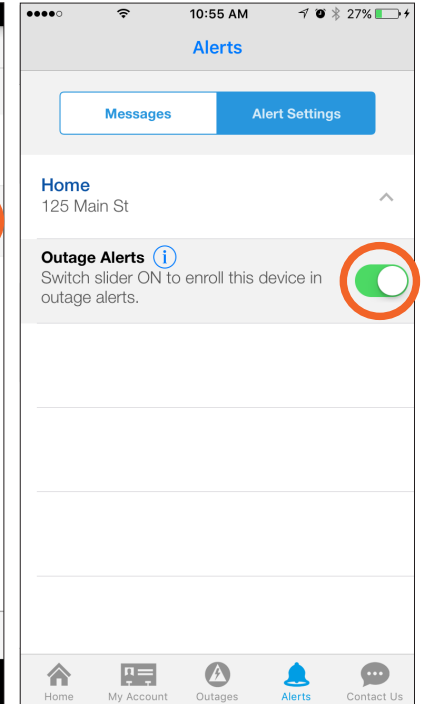


Figure F


Downloading Our Mobile App

The Atlantic City Electric mobile app can help you stay connected to the information you need if an outage occurs:

- Get the latest news
- Report outages or streetlight problems
- Access interactive outage maps of your area
- Call us through a direct dial link
- Get estimates for when power will be restored

Download our mobile app at atlanticcityelectric.com/mobileapp or your app store today.



CUT HERE AND SAVE 

IMPORTANT CONTACT INFORMATION

**Report Power Outages
and Downed Wires:**
1-800-833-7476

Customer Service:
1-800-642-3780


Servicio en Español:
1-800-642-3780


TTY for Hearing Impaired:
1-800-898-8056


**Atlantic City Electric
Mobile App:**
atlanticcityelectric.com/mobileapp

STAY SAFE. STAY CONNECTED.



 /AtlanticCityElectric

 @AcelecConnect

 /AtlanticCityElecTV