

# Lines

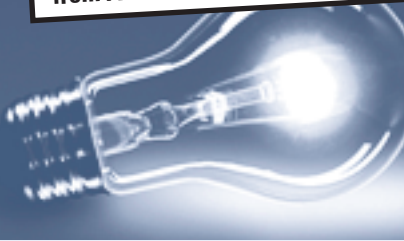
THE NEWSLETTER FOR ATLANTIC CITY ELECTRIC CUSTOMERS

WWW.ATLANTICCITYELECTRIC.COM

JAN 2007

## Editor's Note:

With the marking of a New Year, Atlantic City Electric also has a new name for its customer newsletter – now called "Lines." While the name has changed, the newsletter's mission has not – it is and will always be to provide our customers with the news and information they need from Atlantic City Electric.



## DID YOU KNOW?

**Q:** Who can I call to get help paying my utility bills?

A. Several programs are available to help New Jersey customers with their heating bills this winter. To find out if you are eligible, call the following toll-free hotlines:

Low-Income Home Energy Assistance Program (LIHEAP) helps residents with limited income with heating costs, even if your heat is included in your rent. Call 1-800-510-3102.

(cont. on back)

We're connected to you by more than power lines.™

## Ensuring Reliability While Protecting Our Environment

Bob Jubic, Manager of Environmental Services for Atlantic City Electric, has his job cut out for him.

As the utility keeps pace with the growth in demand for electricity, Bob makes sure sensitive environmental areas are protected and federal and state regulations are followed to the letter. With the increased demand for energy in southern New Jersey, he doesn't get much down time.

During the last five years, Atlantic City Electric has invested more than \$340 million in transmission and distribution upgrades in southern New Jersey. We estimate that we'll spend approximately \$175 million during the next five years.

Right now Atlantic City Electric's engineers and crews are constructing a new 230,000-volt transmission line between Millville, Cumberland County, and Dennis Township, Cape May County. The new 19-mile line will allow more electricity to travel west to east across southern New Jersey.

While the engineers are putting the final touches on the plans and designs, construction crews are sinking new poles for the project. Bob is ensuring that project meets or exceeds the environmental regulations.

Even though the new transmission line is using a right of way already in use, construction crews will use temporary



*Bob Jubic, Manager of Environmental Services for Atlantic City Electric, ensures reliability projects also protect the environment.*

matting for roadways to minimize the impact on sensitive areas such as wetlands. Schedules also must be timed so that construction has the least possible impact on the route's flora and fauna.

"Species such as the bald eagle nest at certain times of the year," explains Bob, "and certain plants cannot be disturbed during critical time periods. We plan our construction around these natural cycles."

All these upgrades - new power lines, substations and other equipment - are designed and constructed to ensure that our customers will receive the safe, reliable electric service that they have come to expect, with minimal impact to the environment.

## Winter Safety Tips

Atlantic City Electric reminds you to focus on safety if you use a portable generator, a space heater or candles. The following tips will help keep you safe:

- If you use a portable generator, follow the manufacturer's instructions completely and NEVER use a generator indoors, even in a garage or shed. Gasoline-powered generators produce carbon monoxide, which can be deadly.
- Never store gasoline in your home or near fuel-burning appliances.
- Follow manufacturer's instructions when using a space heater.
- Operate space heaters on a non-flammable surface and keep them at least four feet away from furniture and drapes.
- Do not go to sleep with a space heater turned on and be sure to keep children and pets away from heaters.
- Atlantic City Electric does not recommend using candles. Use a flashlight instead if there is a power outage. If you do burn candles, never leave them unattended and make sure children and pets do not knock them over.

For more indoor safety tips, visit [www.atlanticcityelectric.com](http://www.atlanticcityelectric.com), and click on "Learn about Safety."

## Energy Know How Solutions – Your Key to Savings

Atlantic City Electric is committed to seeing that you get the most for your electricity dollar. That's why we offer an online tool to help you do just that.

It's called Energy Know How Solutions, a fast and convenient way for residential and small commercial customers to get



detailed information about their energy use and energy costs.

Solutions is a powerful, interactive application that helps you

conduct an energy audit of your home, analyze your monthly bill to find out why it went up or down, and learn how much it costs to run appliances.

What's more, all information is customized to your specific energy use, not just an overall average, so you know exactly where your electricity dollar is going and why.



### New Jersey (Area code 609, 856)

**Feb 3: Winter Waterfowl & Tundra Swans;** Historic Whitebog Village, Pemberton; 609-861-0600 or [jwiltshire@tnc.org](mailto:jwiltshire@tnc.org)

**Feb 3,4: Cumberland Co. Winter Eagle Festival;** Mauricetown Fire Hall, Mauricetown; 856-453-2177 or 866-866-MORE

**Feb 10: 6th Annual Mardi Gras Inter-Agency Council;** Country Club of Salem; 856-935-7510 x8445

Log on to [www.atlanticcityelectric.com](http://www.atlanticcityelectric.com) today. Make sure you have your account number and the name as it is written on your bill when accessing Energy Know How Solutions online.

### Did You Know? (cont. from front)

Universal Service Fund (USF) helps low-income residents with gas and electric bills. Call 1-866-240-1347.

New Jersey Lifeline helps seniors and disabled with limited incomes with gas and electric bills. Call 1-800-792-8745.

NJ Shares helps people facing a temporary crisis with gas and electric bills. Call 1-800-NJSHARES (657-4273).

*If you have a question that you would like answered in this column, please send it to:*

#### Postal Address:

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Attn: Did You Know Column

#### E-mail:

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**Feb 25: 11th Annual Kids Can! Expo;** Cape May Convention Hall, Cape May; 609-898-8848; [nccm@njaudubon.org](http://nccm@njaudubon.org)

**FOR MORE EVENTS  
VISIT OUR WEB SITE!**

Click on "In Your Community" in the Atlantic City Electric Region, visit [www.atlanticcityelectric.com](http://www.atlanticcityelectric.com); Delmarva Power Region, visit: [www.delmarva.com](http://www.delmarva.com). To include a future event either in Lines or online, fax to: 302-283-6095, or send an e-mail to [Energy.News@pepcoholdings.com](mailto:Energy.News@pepcoholdings.com).