

## Need Utility Assistance?

**R**ecently, \$25 million in Temporary Relief for Utility Expenses (TRUE) Program funding was granted to the Affordable Housing Alliance (AHA).

The TRUE Program is a utility assistance program for low- to moderate-income households that are struggling to pay off a past due balance on their gas and/or electric account.

Any qualified household will receive a one-time payment towards their gas and/or electric bill. This will either completely eliminate a past due balance or provide enough payment to allow the household to become "current" with their bill.

Contact information for New Jersey energy assistance programs is listed below:

**TRUE Grant** assists customers who are ineligible for low-income programs by providing up to \$750 toward their Atlantic City Electric bill.

**Web address:** [www.ahanjtrue.org](http://www.ahanjtrue.org)

**Phone:** 856-964-6887 for Burlington, Camden, Gloucester, Atlantic, Cumberland & Salem counties

**Phone:** 732-244-9041, ext. 10 & 11 for Ocean, Atlantic, Cape May and Burlington counties

**The Universal Service Fund (USF)** helps ensure that income-eligible New Jersey utility customers pay no more than 6 percent of their annual income for their natural gas and electric service combined.

**Web address:**

<http://www.state.nj.us/bpu/residential/assistance/usf.html>

**Phone:** 800-510-3102

**NJ SHARES** provides assistance to New Jersey customers in need of temporary help in paying their energy bills.

**Web address:** [www.njshares.org](http://www.njshares.org)

**Phone:** 866-NJ SHARES (657-4273)



## Help for High Summer Bills

We recognize the hardship high energy bills can pose for our customers, particularly during this summer of record-breaking temperatures.

If you're having a difficult time paying your electricity bill, we're here to help.

Contact Customer Care at **1-800-642-3780** before your bill becomes unmanageable.

We have information on payment programs such as Budget Billing that can help you avoid seasonal cost spikes and keep monthly bills level. We also can help you make other reasonable payment arrangements.

Another way to save is registering for *My Account*, a Web-based interactive tool that is free and easy to use at [atlanticcityelectric.com](http://atlanticcityelectric.com).

*My Account* provides you with a detailed analysis of your specific electricity use and offers ways you can save energy and save on your monthly energy bill.

# Hurricane Season Reminder

Even though the summer is coming to an end, hurricane season runs through November 30. Stay prepared for severe weather by:

- Keeping Atlantic City Electric's emergency number – **1-800-833-7476** – handy to report outages or wires down.
- Preparing an emergency survival kit to include a flashlight, battery-powered radio, fresh batteries, essential medication, nonperishable food, and enough fresh water to last several days.
- Developing a contingency plan. Decide where to go in the event of a lengthy power outage such as seeking temporary shelter with family or friends.
- Making sure we have your current telephone number. Contact our Customer Care Service Center at **1-800-642-3780** – with your account number handy – to update your contact information in our automated system. Current customer information allows us to provide the quickest response to your outage issue.



## It's Back – Your Chance to Win \$1,000!

If you missed your chance last year, the Green Bill New Registration Contest is back!

To win a \$1,000 gift card, just sign up as a new Green Bill registrant between now and December 16, 2011.

Your name will be automatically included in the contest. No purchase is necessary and only one entry is allowed per residential account. One winner will be drawn from all Atlantic City Electric registrants.

To enter, sign up for My Account at [atlanticcityelectric.com](http://atlanticcityelectric.com) and then select the "Green Bill (Paperless)" billing option. With Green Bill, you will automatically receive a monthly e-mail stating that your bill is ready to view.

In addition, you have the option to sign up for AutoPay, our recurring payment program.

# October

## THINGS TO DO IN THE REGION

### New Jersey (Area codes 609, 856)

**Oct 1-2: OKTOBERFEST;** Historic Smithville, 615 E. Moss Mill Rd. Smithville; [www.ColonialInnSmithville.com](http://www.ColonialInnSmithville.com).

**Oct 7-9: Deerfield Township Harvest Festival;** 678 Morton Ave., Bridgeton; 856-455-3200, [festival@dtfh.org](mailto:festival@dtfh.org), [www.dthf.org](http://www.dthf.org).

**Oct 8: Irish Festival;** Historic Smithville, 615 E. Moss Mill Rd., Smithville; [www.ColonialInnSmithville.com](http://www.ColonialInnSmithville.com).

**Oct 8: 17th Annual Pine Barrens Jamboree;** Wells Mills County Park, Waretown; 609-971-3085, [www.oceancountyparks.org](http://www.oceancountyparks.org).

**Oct 8 & 9: Fall Festival Civil War Re-enactment Living History;** Main St., Historic Mullica Hill; 856-881-6800, [www.mullicahill.com](http://www.mullicahill.com).

**Oct 15: Italian Festival;** Historic Smithville, 615 E. Moss Mill Rd., Smithville; [www.ColonialInnSmithville.com](http://www.ColonialInnSmithville.com).

**Oct 15 & 16: The Lighthouse Challenge of New Jersey;** Visit all 11 New Jersey lighthouses & 2 museums; [www.lighthousechallenge.nj.org](http://www.lighthousechallenge.nj.org).

**Oct 16: Corvette Show;** Historic Smithville, 615 E. Moss Mill Rd., Smithville; [www.ColonialInnSmithville.com](http://www.ColonialInnSmithville.com).

**Oct 22: Stafford Township Volunteer Fire Company Annual Craft Show;** Stafford Firehouse, 133 Stafford Ave., Manahawkin; 609-698-3041, [jerseyjets@msn.com](mailto:jerseyjets@msn.com).

**Oct 22: 22nd Annual Pedricktown Day: An All American Harvest Festival;** South Railroad Ave., Pedricktown; [www.pedricktownday.org](http://www.pedricktownday.org).

**Oct 29: Costume Pet Parade;** Historic Smithville, 615 E. Moss Mill Rd., Smithville; [www.ColonialInnSmithville.com](http://www.ColonialInnSmithville.com).

**Oct 30: Philadelphia Antique & Vintage Flea Market;** Main St., Historic Mullica Hill; 856-881-6800, [www.mullicahill.com](http://www.mullicahill.com), [www.PhilaFleaMarkets.org](http://www.PhilaFleaMarkets.org).

**FOR MORE THINGS TO DO IN THE REGION, click on "About Us" and then "In the Community" at [atlanticcityelectric.com](http://atlanticcityelectric.com).**

To include a future event either in LINES or online, fax to: 302-283-6095, or e-mail: [lines@atlanticcityelectric.com](mailto:lines@atlanticcityelectric.com).

