

Lines

THE NEWSLETTER FOR ATLANTIC CITY ELECTRIC CUSTOMERS

ATLANTICCITYELECTRIC.COM

JUNE 2008

IMPORTANT Information for Life- Support Customers

Atlantic City Electric provides safe and reliable electricity. But despite our best efforts, customers sometimes experience power outages during severe storms.

If you are on life-support equipment, we recommend taking the following steps:

- identify a location with emergency power capability,
- ask to stay with a relative or friend who has power, or
- consider purchasing a generator for backup power and follow all installation and operating instructions.

Also, sign up for our Emergency Medical Equipment Notification Program. We will provide advance notice of scheduled outages for maintenance and severe weather alerts.

Important note: due to the large number of customers on life-support equipment, this program does not include priority restoration service.

You must have a physician certify that a medical need exists. Visit our Web site at atlanticcityelectric.com to sign up.

Facing New Jersey's Energy Challenges Together

Atlantic City Electric plans to use advanced technologies and energy efficiency programs to complement the state's draft Energy Master Plan (EMP) goals, released on April 17.

The EMP is the state's long-term strategy for providing residents with eco-friendly, economical and stable energy.

Atlantic City Electric proposed the "Blueprint for the Future" plan on November 19, 2007, and it is currently under Board of Public Utilities (BPU) review. The plan will improve customer service and empower customers to control their energy use and costs.

Atlantic City Electric Region President Ken Parker said, "We are pleased that the EMP encompasses many of our Blueprint elements. However, there is still significant customer education required to complete this plan. We look forward to working with Governor Corzine and the BPU to help meet the current and future energy needs of New Jersey's citizens."



Summer is the heart of storm season and high winds and heavy rain can cause outages. Atlantic City Electric wants customers to be prepared. These guidelines will help you weather the storm.

- Assemble a storm emergency kit that contains a first aid kit, flashlights, fresh batteries, a battery-operated radio or television, emergency telephone numbers and other personal necessities.
- Have a corded landline telephone and/or a fully charged cellular phone available.

- Keep a three-day supply of bottled water and nonperishable food items on hand.
- Prepare a family emergency plan and review it periodically.
- Keep Atlantic City Electric's outage number – 1-800-833-7476 – handy. If your phone number has changed recently, call Customer Care at 1-800-642-3780 so we can update our outage tracking system.

Visit atlanticcityelectric.com for more tips on weathering the storm.



Keep Cool and Control Summer Energy Costs

As summer heats up, many people will use more air conditioning. Here are some great tips for controlling energy costs while keeping cool this summer:

- During the day, keep shades and blinds closed to deflect sunlight and heat.
- Keep your air conditioner's thermostat set between 75 and 78 degrees Fahrenheit. Each degree you raise it can lower your monthly electric bill by five percent.

- Have an HVAC professional check your air conditioner (AC) for coolant leaks and ensure proper functioning. Clean or replace air filters monthly.
- Make certain all windows and outside doors are closed while your AC is running.
- Be sure heat-producing appliances are away from your thermostat. These items can cause your AC unit to run longer than necessary.

- Keep furniture and objects from blocking vents, fans and ducts.
- On excessively hot days, raise your thermostat setting and then spend time in a mall, recreation center or other public indoor area.

Visit atlanticcityelectric.com and click "My Account" for a free online home energy audit, ways to lower your bill, energy conservation tips and more.

Beware of Lightning's Dangers

Although loud thunderclaps sound ominous, lightning poses real danger. It contains more than 100-million volts of electricity, is six times hotter than the sun and can strike up to 10 miles away from an area experiencing rain.

While you enjoy boating, swimming, grilling and other outdoor activities this summer, know that hot and humid conditions – especially in the late afternoon and early evening – increase the likelihood of thunderstorms.

The National Weather Service reports lightning as the third leading cause of weather-related deaths and hundreds of documented injuries. So follow these simple rules during a thunderstorm.

1. Stay aware of current and predicted weather, and schedule outdoor activities accordingly.
2. Go indoors at the first sound of thunder, and stay there for 30 minutes after the last clap of thunder.
3. Avoid bodies of water, metal objects, open areas, electronics and tall isolated structures (such as trees and utility poles).
4. Once indoors, stay clear of windows, doors, electric appliances and piping (such as sinks and tubs) and don't use the phone (landline or cellular) unless it is an emergency.

National Lightning Safety Awareness Week is from June 22 through June 28, 2008. To learn more, visit atlanticcityelectric.com or www.lightningsafety.noaa.gov.

Learn How to Control Your Energy Bill: Visit "My Account"



Atlantic City Electric wants you to be smart about saving energy and money so that's why we offer "My Account." It's our interactive Web tool to help customers conduct a free online home energy audit, set up automatic payment options and more.

Go to atlanticcityelectric.com and click "My Account" to find more ways to control your home's energy and manage your monthly bill.



Customer Advocate Donna Mann shows a young customer a quick and easy way to seal door and windows with weather stripping at the Atlantic County Utility Authority's Earth Day Celebration.



Things to do in the region 07/08

New Jersey (Area code 609, 856)

Jul 2: Kids Day at the Physick Estate; Mid-Atlantic Center for the Arts (MAC); Cape May; 609-884-5404, www.capemaymac.org

Jul 6: 6th Annual Cape May County Benefit Motorcycle Poker Run for the Turtles; Kindle Ford, Cape May Court House; 609-553-5353, www.turtlesinger.com

Jul 27: Delaware Bay Lighthouse Adventure; Mid-Atlantic Center for the Arts (MAC); Cape May; 609-884-5404, www.capemaymac.org

FOR MORE THINGS TO DO IN THE REGION, click on "Community & Environment" on our Web site at atlanticcityelectric.com.

To include a future event either in Lines or online, fax to: 302-283-6095, or send an e-mail to Lines@atlanticcityelectric.com.



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Customer Service, Mon-Fri, 7 a.m. – 7 p.m.: (800) 642-3780
TTY Telephone Number for Hearing Impaired: (800) 898-8056
To Report Power Outages: (800) 833-7476